



CITY of NOVI CITY COUNCIL

**Agenda Item B
August 8, 2011**

SUBJECT: Approval of a one year contract with ImageSoft, Inc. in the amount of \$28,176.22 for software and customer care support related to the City's document imaging system.

SUBMITTING DEPARTMENT: Information Technology

CITY MANAGER APPROVAL: 

EXPENDITURE REQUIRED	\$28,176.22
AMOUNT BUDGETED	\$73,627
APPROPRIATION REQUIRED	N/A
LINE ITEM NUMBER	101-215.00-802.000 101-442.10-802.000 101-201.00-802.000 101-205.00-802.000

BACKGROUND INFORMATION:

The City of Novi's document imaging system requires a yearly support contract to cover software licensing (Kofax and OnBase), and call center support. Examples of services included in this agreement are: Version upgrade assistance, configuration and custom development issue corrections, dedicated install/support team, and online customer portal access.

RECOMMENDED ACTION:

Approval of a one year contract with ImageSoft, Inc. in the amount of \$28,176.22 for software and customer care support related to the City's document imaging system.

	1	2	Y	N
Mayor Landry				
Mayor Pro Tem Gatt				
Council Member Fischer				
Council Member Margolis				

	1	2	Y	N
Council Member Mutch				
Council Member Staudt				
Council Member Wrobel				



ImageSoft, Inc.
40 Oak Hollow
Suite 120
Southfield, MI 48033

248 948-8100
email: meddy@imagesoftinc.com

7575

Maintenance Invoice

Date	Maintenance I...
4/26/2011	MAIN2429

City of Novi
Attn: Accounts Payable
45175 W 10 Mile Rd
Novi, MI 48375-3006
US

P.O. No.	Due Date	Rep
PROFORMA	6/15/2011	MH

Item	Description	Qty	Serial #	Warr. End Date	Cost	Total
	ImageSoft Maintenance Renewal 07/01/2011 - 06/30/2012					
EA-8927A005	Canon DR7580 1 Year, On-Site Post Warranty 5x9x24, Includes 1 Preventative Maintenance Visit	1	DAJ06709	10/14/2012	1,295.00	1,295.00
EA-8927A005	Canon DR7580 1 Year, On-Site Post Warranty 5x9x24, Includes 1 Preventative Maintenance Visit	1	DAJ06710	10/14/2012	1,295.00	1,295.00
EA-8927A005	Canon DR7580 1 Year, On-Site Post Warranty 5x9x24, Includes 1 Preventative Maintenance Visit	1	DAJ06712	10/14/2012	1,295.00	1,295.00
EA-0434B004	Canon 5010C 1 Year OnSite Post Warranty 5x9x24, Includes 1 Preventative Maintenance Visit	1	DD307652	11/30/2012	1,050.00	1,050.00
EA-3333B001	Canon DR-6050C/7550C/9050C/7090C 1 Yr. eCarePak. On-Site Service Program	1	EZ300760	07/08/2012	1,275.00	1,275.00
KF-AE#VY01-3...	Kofax Version 8 Kofax Ascend Capture Volume License 300k/Year Maintenance	3	RH51377	06/30/2012	660.00	1,980.00
KF-AE#T023-00...	Kofax Scan/QC/Import only - Maintenance	1	RH51377	06/30/2012	199.00	199.00
KF-VP-W004-O...	Kofax VRS 4.x Plus USB/FWorkgroups Maintenance - No Annual Maintenance	1	UE44425	06/30/2012	0.00	0.00
OB-DPMPW1	OnBase Version 10.0.0 OnBase Document Import Processor Maintenance	1		06/30/2012	925.00	925.00
OB-RPMP11	OnBase Report Services Maintenance	1		06/30/2012	925.00	925.00
OB-GV-B-MUI-...	OnBase Municipal Server Bundle Maintenance	1		06/30/2012	3,182.46	3,182.46
OB-GV-B-MUI-...	OnBase Municipality Concurrent Client Maintenance	5		06/30/2012	183.46	917.30

www.imagesoftinc.com

Total



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Item	Description	Qty	Serial #	Warr. End Date	Cost	Total
OB-GV-B-MUI-...	OnBase Municipality Concurrent Client (6-20) Maintenance	13		06/30/2012	161.88	2,104.44
OB-GV-B-MUI-...	OnBase Municipality Workflow Concurrent Client SL (1-5) Maintenance	5		06/30/2012	259.00	1,295.00
OB-GV-B-MUI-...	OnBase Municipality Concurrent Client SL (6-20) Maintenance	6		06/30/2012	237.42	1,424.52
OB-CI.MPWI	OnBase COLD/ERM Module Maintenance	1		06/30/2012	1,850.00	1,850.00
OB-CTMPN1	OnBase Named User Client Qty 1-100 Annual Maintenance	5		06/30/2012	111.00	555.00
OB-WLMPN1	OnBase Workflow Named Client SL (1-20) Maintenance	2		06/30/2012	231.25	462.50
OB-OLMP11-10	OnBase E-mail Integration for Outlook 2010 Maintenance	1		06/30/2012	925.00	925.00
OB-RIMPI1	OnBase Records Management Maintenance	1		06/30/2012	3,700.00	3,700.00
OB-VTMPM1	OnBase Migration Tool for Verity Maintenance - No Annual Maintenance	1		06/30/2012	0.00	0.00
	Prorated OnBase Maintenance - 09/01/2011 - 06/30/2012					
OB-IDMPC1	OnBase Full-Text Indexing Concurrent Client for Autonomy IDOL Maintenance	3		06/30/2012	46.25	138.75
OB-IDMPI1	OnBase Full-Text Indexing Server for Autonomy IDOL - Maintenance	1		06/30/2012	1,541.67	1,541.67
OB-OCMPWI	OnBase Batch OCR Server Maintenance	1		06/30/2012	231.25	231.25
IS-Custcare Supp...	ImageSoft Customer Care Package (1 year): Customer Care Package, includes, -Version Upgrade Assistance -Configuration and custom development issue correction -Configuration and custom development upgrade assurance -Dedicated install/support team support -Online Customer Portal Access	1		06/30/2012	7,731.00	7,731.00
	Sales Tax				0.00	0.00

www.imagesoftinc.com

Total

~~536,297.89~~

\$28,176.22